



**PROCESS  
COMMUNICATION  
MODEL®**

Join me on November 27 at  
6:00 PM to learn more!

### **Here is What You Will Learn...**

The Process Communication Model teaches how to assess the styles of others based on their behaviors, word choices, and body language. One learns how to recognize predictable distress patterns in themselves and others, and skillfully diffuse difficult situations before tension escalates. During this entertaining 60 minute show, you will have the opportunity to live, see, and understand the different types of personalities. You will learn how to recognize others with kindness and compassion. Lastly, you will learn the 6 personality types and their specific way to communicate, to work in a team, to be motivated, to manage, and to behave under stress.

### **About Mickaël Dufourneaud, Kahler Communications, COO...**

Passionate about psychology and behaviorism, Mickaël Dufourneaud is a Process Communication Model Master Trainer who also specializes in Neuro-Linguistic Programming (NLP). At the age of 11, Mickaël began his career in theater. After training more than 10,000 people in companies around the globe, his career took a new turn when he decided to combine his two passions. Today he proposes a participative show around personalities and the ways we communicate as described by the Process Communication Model®.



Event will be held at the following location:

The Calder Bookshop & Theatre | 51 The Cut | Waterloo London SE1 8LF